



Cardholder Questionnaire 6 - Duplicate Posting

This option is for both MasterCard® and VISA®. MasterCard participants need to note that for MasterCard to consider two transactions duplicate, the merchant location, transaction amount, and the transaction date must be the same. If not, choose option three on the Cardholder Statement of Dispute.

Provide the date and the details of the cardholder's attempt to resolve the dispute with the merchant.

Signature: _____ Date: _____

**** MasterCard® and Visa® Regulations require supporting information. If this information is not received the dispute will not be processed.***