



## Cardholder Questionnaire

### 3 - Participated In At Least One Transaction & Billed For An Unauthorized Transaction

*If the transaction is face to face, cardholder must provide a copy of their sales slip for the valid charge.*

What is the description (*amount, date, etc...*) of the valid transaction?

Provide the date and details of the cardholder's attempt to resolve the issue with the merchant.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**\* MasterCard® and Visa® Regulations require supporting information. If this information is not received the dispute will not be processed.**