



Cardholder Questionnaire 2 - Billed For Incorrect Amount

Insert data into the required fields electronically by clicking in the field you wish to complete.

The cardholder must supply a copy of their unaltered transaction (receipt) or documentation (ex: rental agreement) supporting the disputed amount. Rental agreements are subject to final audit by the merchant.

What is being disputed and why?

If the transaction is for lodging or vehicle rental, which charges are being disputed and why?

Provide the date and details of the cardholder's attempt to resolve the issue with the merchant.

Signature: _____ Date: _____

**** MasterCard® and Visa® Regulations require supporting information. If this information is not received the dispute will not be processed.***